



A Buyer's Guide to Understanding Different Levels of Refurbished PCs

Comparing Certified Nused to Off-Lease & Used Refurbished

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Certified Nused	vs.	Off-Lease or Used Refurbished
Cosmetics		
"Like-New," to OEM standards, unless designated as "Scratch & Dent." All PCs are 100%		No standards maintained, cosmetics and descriptions vary by refurbisher and PC; functionality not guaranteed
Testing & Certification Process		
Certified through a multi-point quality checklist		No consistency in quality control, no standards
OS		
Genuine Microsoft Windows XP pre-installed with Certificate of Authenticity label affixed		May not be genuine. User runs the risk buying a PC without the protection of licensed software.
Microsoft Authorized Refurbisher		
PlanITROI is a MAR. All Certified Nused products from our facility must meet strict data security and environmental standards		Most refurbishers do not have the experience or size to meet the strict Microsoft quality requirements to become a MAR
Documentation		
Complete with OEM setup guide on recycled paper with Certified Nused certificate and MAR information. Plus, full OEM manual loaded on hard drive to save paper & environment.		None or limited support documents
New Accessories		
Desktops come with new keyboard and mouse		Previous user's keyboard and mouse
Recovery Capability		
Easy to use hard drive restore feature, no more CD loading, saving the environment from excess CDs		No recovery media option
Warranties		
Full 90-day warranty, with options to upgrade warranties to 3 years		"AS-IS" or very limited warranty. User is advised to check the "fine print"
OS Upgrade Path		
Clear upgrade path to Microsoft Windows Vista & future Microsoft Windows 7		No upgrade path
Bonus Software		
FREE and Trial software		Unlikely to have any software

